



T/A AUSTRALIA WIDE
SECURITY SERVICES

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Australia Wide Security Brokers Pty. Ltd

Company Profile



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ACN 679 198 421 ABN 96 679 198 421

Australia Wide Security Brokers Pty Ltd (AWSB) was formed in 1991 and since its inception has specialised in a wide range of security services, including:

- Cash in transit
- Guards

AWSB has a history of retaining clients and attributes this achievement to providing a personal, professional service at all times. The high level of training of all our staff, both on and off the job, ensures our guards have the skills to perform to our client's requirements.

Regular visits by our senior management to our security personnel adds to the overall performance of our staff in their duties.

Equally important is the personal attention given to our clients by AWSB Senior Management. We will endeavour to ensure all aspects of the contract conditions/specifications are being met by AWSB through regular contact. This affords us the facility to make changes to the services provided in the event that the client's circumstances alter. We, therefore, can respond to our client's needs with a minimum of delay and disruption to service.



Cash in Transit Operations

Australia Wide Security Brokers is providing this service for the majority of its clients in every capital city, and country and regional areas throughout Australia.

The service comprises chiefly of an unarmed, non-uniformed guard using a non-armoured, unmarked vehicle, collecting monies from clients' locations and transporting these monies (under seal) to the client's nominated bank or financial institution.

A typical average weekly total of individual pick-ups is in the order of five thousand (5000).

Provision of Guards, Patrols and Alarm Monitoring

Australia Wide Security Brokers provide:

- Unarmed and armed Security Officers to various shopping locations, events, high rise complexes etc. throughout Australia
- Provide the same type of officer for patrols and alarm responses
- We have a 24hr monitoring station manned by 3 control officers at all times, in order to respond to any alarm, guard or patrol requirement.

General

Australia Wide Security Brokers has, and does, at all times conduct its operations at the highest possible level. A wide range of clients including Government, schools and private industry can verify the Company's professionalism, courtesy, reliability, customer relations and integrity.

Our Company is constantly looking to improve our services wherever possible and to maintain our position as the leading cash in transit Security Company in Australia.



Our Mission

Australia Wide Security Brokers Pty Ltd strives to be Australia's leader in Security Service.

Our Goals

- Australia Wide Security Brokers is dedicated to providing a quality service, which meets and exceeds our client's expectations every time.
- Australia Wide Security Brokers fosters a mutually satisfying business partnership with our valued clients.
- Australia Wide Security Brokers seeks to deliver reliable, affordable and professional security services.
- Australia Wide Security Brokers achieves this through our staff by training and developing skills, and by taking every opportunity to thoroughly understand customers' security requirements.
- Australia Wide Security Brokers is an outstanding provider of peace of mind to our customers through Cash Transit (banking services) and provision of Guarding Services.
- Australia Wide Security Brokers is intent on expanding its business within Australia by providing a superior service and by achieving all financial, commercial and quality goals set by the Company.

The basis for this aim is that quality must be an integral part of our culture.



COLLECTION PROCEDURES

Australia Wide Security provides each outlet with:

- Security seals
- Banking Satchels
- Banking Receipt Book

Collection Procedures

Security officer enters client premises, producing ID cards which are verified by the client's Representative.

1. Security Officer proceeds to a safe area.
2. Client Management removes content of safe.
3. Client Management places banking in the Banking Satchel and seals it.
4. Client Management signs and enters seal number in Banking Receipt Book.
5. If change is required – client Management places money for change in Banking Satchel with a separate return seal (for bank) and records change value and separate Security Seal number in the Banking Receipt Book.
6. Client Management checks both Security Seal numbers are correct, records the date and time of collection in the banking receipt book, which is then signed by the Security Officer.
7. Security Officer departs the premises and attends local bank branch to present the Banking Satchel to the teller who checks the Security Seal number to be intact and correct and stamps the Banking Receipt Sheet.
8. Bank teller places change ordered in Banking Satchel and secures satchel with enclosed security seal.
9. When returning coin requirement Client Management verifies the Security Seal number is correct and intact.
10. Client Management contacts bank immediately if there is any discrepancy between change received and requested.



CASH COLLECTION PROTOCOL FOR SECURITY OFFICERS

The Service

Australia Wide Security's representative will provide each client's outlet with the following:

- Numbered Security Seals
- Banking Satchels
- Australia Wide Security Banking Receipt Book

Security Guard Identification

Upon arrival at the location, our representative will provide an identification photograph to your site manager. The guard must also produce a current security licence and current driver's licence.

Cash Transfer

Australia Wide Security's representative will:

Check the banking receipt book and seal number to ascertain they are correct and will then sign banking receipt book.

Deliver the top copy and satchel to the nominated bank for depositing. (The banking receipt book remains at the location.)

Banking

Australia Wide Security's representative will:

- Hand the sealed satchel to the bank teller, who then checks the seal is intact and the number is correct before stamping and signing the white copy from the banking receipt book.
- Retain the stamped and signed white copy (bank receipt book) and return empty satchel to the client's location.

Change Return to Site

Change may be collected on behalf of client's locations during the banking/return to site process. In this regards, Australia Wide Security provides the following service:

The site manager places an extra seal in the satchel for the bank staff to use for the return trip. Our representative returns the satchel to the client's location and hands over the sealed satchel to the site manager, out of public view.

Australia Wide Security's representative departs from the site. He/she does not wait for the satchel to be reopened by the site manager.

